

The International Consortium for Organizational Resilience (ICOR)

“The need for organizational resilience has never been greater.”

Who We Are and What We Do

The International Consortium for Organizational Resilience is an international non-profit education and credentialing organization that provides professional development, certification, thought-leadership, and the latest in research and industry trends.

ICOR (www.theicor.org) was created to bring together the many silos, industries, or separate bodies of knowledge that together support resiliency into one profession entitled “Organizational Resilience.”

Organizational Resilience profession is the future. It is imperative to recognize and facilitate cooperation amongst these related professions in order to build resilient individuals, organizations, communities. It is no longer enough to simply talk about recovery. We must begin to integrate all of the different areas of an organization into one under the umbrella of “Organizational Resilience.”

ICOR University: Quality Professional Development

The focus of our professional development and credentialing programs is on the following disciplines:

- Business Continuity Management
- Crisis Management & Communications
- Data Center Management
- Social & Workforce Resilience
- Supply Chain Risk Management

ICOR Credentialing Program: Become a Certified Organizational Resilience Professional!

The ICOR vision includes facilitating cooperation with the related certifying bodies in our organizational resilience certification program. This includes recognizing existing certifications, building upon these competencies to meet the evolving needs of professionals and expanding their knowledge, experience and credentials.

Membership with ICOR has its Advantages

Membership with ICOR gives you access to information you cannot get anywhere else – presentations, research, publications, and other relevant works – all centralized in the ICOR members’ only website library.

Because ICOR is the only professional association that brings together all of the disciplines associated with organizational resilience, you have the opportunity to network with a unique group of thought leaders and like-minded professionals world-wide.

ICOR Certification Programs

Data Center Certifications

To earn this credential, applicants must pass the certification exam offered at the conclusion of each of the following courses:

- Certified Data Center Professional (CDCP)
- Certified Data Center Specialist (CDCS)
- Certified Data Center Expert (CDCE)
- Certified Data Center Operations Manager (CDOM)

Crisis Management & Communications Professional (CMCP)

To earn this credential, applicants must complete 3.5 CEUs from the following courses:

- Essentials of Crisis Management: CMC 2000 (1.4 CEUs)
- Human Impact Preparedness Audit: SR 1010 (1.4 CEUs)
- Helping the Helpers: SR 2010 (1.4 CEUs)
- Certified Crisis Communications Planner: CMC 2050 (1.4 CEUs)
- Media Communications in a Crisis: CMC 3010 (.7 CEUs)
- Influencing with Integrity: CMC 4020 (3.5 CEUs)
- Crisis Team Leadership Development: CMC 4030 (2.1 CEUs)
- The Incident Command / Emergency Operations Center: CMC 4050 (1.4 CEUs)

As part of this Crisis Management Certification, ICOR is offering several Certificate Programs. These *Knowledge Based Certificates* include the following:

- Certified Media Spokesperson (or PIO)
- Certified Crisis Communications Planner
- Certified Crisis Team Leader or Member
- Certificate in Conflict Resolution
- Certificate in Basic Crisis Negotiations
- Emergency Operations Center Manager

Business Continuity Management Professional (BCMP)

To earn this credential, applicants need to complete one of the following courses and pass the certification exam:

- Organizational Resilience: The BCM Component: BCM 4000 (1.4 CEUs)
- Essentials of Business Continuity Management: BCM 2000 (7.0 CEUs)

Business Continuity Maturity Model Assessor

- Business Continuity Model Assessment Training: BCM 4050 (1.4 CEUs)

ICOR University Course Listing

Business Continuity Courses

Organizational Resilience: The BCM Component	(CS IL BCM 4000)	2 days	\$1,495.00
Business Continuity Maturity Model® Assessors Training	(CS IL BCM 4050)	2 days	\$1,495.00
DRII Qualifying Exam Review Course	(CS IL BCM 3030)	2 days	\$995.00
Elearning Course	(CS EL BCM 3030)		\$395.00
Self-Study Course	(CS SS BCM 3030)		\$195.00
Essentials of Business Continuity Management Self-Study	(CS IL SS 2000)	all 11 books	\$895.00
BCM Program Development	(2011)		\$ 95.00
Conducting a Risk Assessment	(2012)		\$ 95.00
Conducting a Business Impact Analysis	(2013)		\$ 95.00
Strategy Development	(2020)		\$ 95.00
Plan Writing & Maintenance	(2031)		\$ 95.00
Writing the Incident Response Plan	(2032)		\$ 95.00
Writing the Crisis Management Plan	(2033)		\$ 95.00
Writing the Business Continuity Plan	(2034)		\$ 95.00
Writing the IT Disaster Recovery Plan	(2035)		\$ 95.00
Developing a BCM Culture	(2040)		\$ 95.00
Plan Testing, Exercising & Auditing	(2050)		\$ 95.00

Elearning: Essentials of Business Continuity Management

The entire 10 course series	(CS EL 2000)	\$2,495.00
Any one course from above		\$295.00 each

Crisis Management Courses

Essentials of Crisis Management	(CS IL CMC 2000)	1 day	\$795.00
Certified Crisis Communications Planner	(CS IL CMC 2050)	2 days	\$1,495.00
Media Communications in a Crisis	(CS IL CMC 3010)	1 day	\$795.00
Influencing with Integrity	(CS IL CMC 4020)	2 days	\$1,495.00
Risk Communications	(CS IL CMC 3030)	1 day	\$795.00
Issues Management	(CS IL CMC 4050)	1 day	\$795.00
Crisis Team Leadership Development	(CS IL CMC 4030)	3days	\$2,195.00

Data Center Courses

Certified Data Center Professional	(CS IL CIFM 2010)	2 days	\$1,495.00
Certified Data Center Specialist	(CS IL CIFM 3010)	3 days	\$2,195.00
Certified Data Center Operations Manager	(CS IL CIFM 2020)	2 days	\$1,495.00

Social Resilience Courses

Helping the Helpers	(CS IL SR 2010)	2 days	\$1,495.00
Human Impact Preparedness Audit	(CS IL SR 1010)	2 days	\$1,395.00
Workforce Continuity Planning	(CS IL SR 2036)	1 day	\$795.00
Pandemic Preparedness for Financial Institutions	(CS IL SR 2000)	2 days	\$1,495.00

*For more information about ICOR courses or to schedule an in-house training
Contact: USA: 1.866.765.8321 Lynnda@theICOR.org*

ICOR University Course Schedule

January 12-16 San Ramon, California

- Certified Crisis Communications Planner (12-13)

January 26-30 Boston, Massachusetts

- Certified Data Center Professional (26-27)
- Certified Data Center Operations Manager (28-29)
- Certified Data Center Specialist (28-30)
- Business Continuity Maturity Model® Assessment Training (26-27)

February 9-13 Chicago, Illinois

- Certified Crisis Communications Planner (9-10)
- Certified Media Spokesperson (11)
- Influencing with Integrity (12-13)
- Essentials of Crisis Management (9-10)
- Crisis Team Leadership Development (11-13)
- Business Continuity Maturity Model® Assessment Training (11-12)

February 23-March 1 Austin, Texas

- Certified Data Center Professional (23-24)
- Certified Data Center Operations Manager (28-1)
- Certified Data Center Specialist (25-27)

March 12-13 Las Vegas, Nevada (AFCOM)

- Certified Data Center Professional (12-13-14)

March 16—20 Toronto, Ontario Canada

- Certified Data Center Professional (16-17)
- Certified Data Center Operations Manager (18-19)
- Certified Data Center Specialist (18-20)
- Certified Crisis Communications Planner (16-17)
- Certified Media Spokesperson (18)
- Influencing with Integrity (19-20)

April 1—3 Orlando, Florida (DRJ)

- Certified Crisis Communications Planner (1—3)

April 20—24, St. Louis, MO

- Certified Data Center Professional (20-21)
- Certified Data Center Operations Manager (22-23)
- Certified Data Center Specialist (22-24)
- Essentials of Crisis Management (20-21)
- Crisis Team Leadership Development (22-24)
- Influencing with Integrity (19-20)

April 30—May 1, Phoenix, AZ

- Business Continuity Maturity Model® Assessment Training (30-1)

IFMA Members Save 10% on all ICOR Courses!
Use voucher code #IFMA-09010 when registering.
Questions? Contact Lynnda@theicor.org