

# NI NEWS

**Platinum:**

**Chicago Regional  
Council of Carpenters**

**Shaw Contract**

**Gold:**

**Interface Flooring**

**Silver:**

**Deborah Zeitler**

**Associates**

**TKA + Partners**

The Northern Illinois Chapter of IFMA  
April Monthly Meeting

Date: April 1, 2008  
Location: Pampered Chef  
One Pampered Chef Lane  
Addison, Illinois 60101  
Speaker: Steve Spencer, FMA  
Topic: Evaluating Floor Surfaces & Slips and Fall Hazards

**About our Speaker:**

Steve joined State Farm in 1994 as a specialist in cleaning and interior maintenance. He is a graduate of the University of Illinois and a member of IFMA, ISSA and serves on the End-User Advisory Council for Invista, National Floor Safety Institute Board, and Buildings Magazine Advisory Board.

With more than thirty years of experience, he is a source for all cleaning questions and interior finish specifications in State Farm's facilities. Steve teaches the General Maintenance School and provides training and consulting for State Farm's underwriting and claims departments. Steve is responsible for all facility cleaning contract specifications.

Steve has written articles for Contracting Profits, Cleaning & Maintenance Management, Housekeeping Solutions, Maintenance Solutions, Buildings, Building Operations Management and ISSA Today magazines. He has been a speaker for ASSE, National Safety Council Congress, Antron, BSCAI, IFMA, NeoCon, ISSA, TFM, NFM&T, APPA, Facilities Midwest and several Universities. Steve was named the 2006 Person of the Year by Cleaning & Maintenance Management magazine and was presented with the 2006 Directors Award by NFSI.

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**About our Program:**

This presentation will deal with the development of a floor safety program for the facility and why it is needed. It includes proper selection and placement of flooring, proper selection of cleaning and maintenance products, documented testing of the floor surfaces, and due diligence.

**About our Site:**

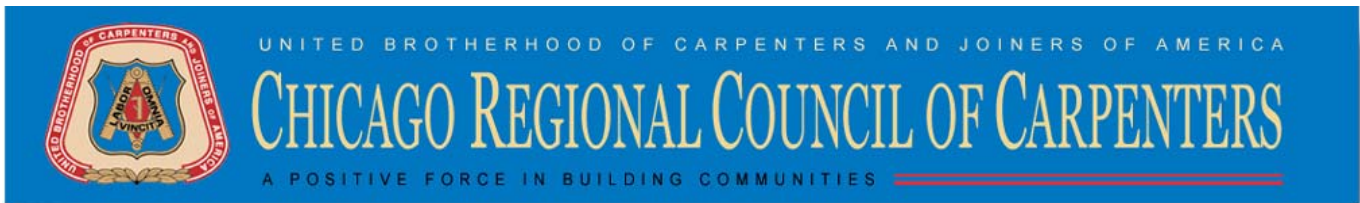
As the premier direct seller of essential kitchen tools and part of the Berkshire Hathaway family of businesses, The Pampered Chef® and its sales force of independent Pampered Chef Consultants offer multipurpose kitchen tools, easy recipes that offer dramatic results and simple mealtime preparation techniques that make home cooking quick, easy and fun.

**Test Kitchens:** With 18 product and recipe developers, 12 ovens, 13 dishwashers, eight microwave ovens and six refrigerators, The Pampered Chef's Test Kitchens develop more than 400 new recipes and test dozens of new products each year. The Test Kitchen staff includes home economists, food scientists, chefs and dietitians.

# Sponsors

Platinum Sponsor:

**Shaw S|C**



Gold Sponsor:

# Interface Flooring

Silver Sponsor:

TKA  Partners



Deborah Zeitler Associates, Inc.

Chapter Sponsor:

**Antron**<sup>®</sup>  
carpet fiber

## President's Message—Dave Falls, CFM, CFMJ



Well, first of all, I need to thank the folks at Jackson Moving and Storage in Naperville for providing us the venue for our March meeting on a last minute notice. We still had a good turnout and thanks to Anna Wollin from Tasty Catering, another tasty dinner. Isn't it great to have something other than "some kind of chicken dish" served at our IFMA NI meetings? Now, the April meeting being at Pampered Chef in Addison ought to provide some healthy competition for the benefit of all us amateur gourmands.

Thanks also to Tom Kapusta, AIA whose presentation on Project Greenbuild and his firms participation in the Legacy Project for the Chicago Center for Green Technology for the Chicago Department of the Environment was very well received by the members.

I am encouraged to see we are having success in filling the committee chairs and volunteer positions as you can see on our website and our newsletter. We can never have too many volunteers, though, so I still encourage you to find the time to get involved. Your participation contributes greatly to our chapter's success and hopefully to your own professional advancement as well while helping to set the direction of the organization.

The Annual NORTHERN ILLINOIS & CHICAGO CHAPTERS OF IFMA: 19th ANNUAL GOLF AND CHARITY OUTING is being held Thursday, May 22, 2008 at KLEIN CREEK GOLF CLUB

in Winfield. This event is sold out every year and is always a great time. As previously announced, ALL MONIES COLLECTED FROM THE RAFFLE WILL BE DONATED TO CFM Exam Review & Facility Management Seminar Series at Northern Illinois University. All members are invited to support this cause while we enjoy a day of golf and camaraderie with colleagues.

Although we are still working out the details, the IFMANI Board is looking at using a company called Cvent to facilitate registration at IFMA events such as these and make credit card payment for your attendance as convenient as possible. I expect we will use this for the monthly meetings as well if we are successful. Stay tuned. More information to follow.

Mark Kischner, CFM had some interesting statistics at our last Board meeting. IFMA NI by percentage of CFM holding members to total chapter membership, we are fourth in the entire IFMA worldwide organization Mark reported that IFMA NI has 59 of 298 certified as CFMs which is 19.8%. That is very impressive and something of which we should be very proud.

*Continued on page 7...*

### 2007–2008 IFMA NI BOARD

<p><b>President</b> Dave Falls, CFM, CFMJ 630-776-5236</p>	<p><b>Archivist</b> Mike Jurczykowski Chicago Records Management 847-678-0002</p>	<p><b>Education</b> Mark Kischner, CFM RREEF 630-571-2301 x 25</p>	<p><b>Newsletter</b> Jonathan Kulis 630-677-3758</p>
<p><b>Vice President</b> Julie Bizer Van Kampen Investments 630-684-6247</p>	<p><b>Associate</b> Deb Radek Deborah Zeitler &amp; Assoc. 312-670-2177</p>	<p><b>Hospitality</b> Ron Zingler Invensys Appliance Controls 630-260-3036</p>	<p><b>Program</b> Michael DeCaluwe Integrays Energy Services, Inc 630-416-8300 ext. 6</p>
<p><b>Secretary</b> Michele Stone 360Facility 847-425-3600</p>	<p><b>Awards</b> Doug Kettel Schaumburg Park District 847-985-2115</p>	<p><b>Membership</b> Kimberly Murphy Invista 224-333-0133</p>	<p><b>Public Relations</b> Dave Falls, CFM, CFMJ 630-776-5236</p>
<p><b>Treasurer</b> Seaby Bess Door Systems 630-250-0101</p>	<p><b>Career Services</b> Rich Goulet Goulet &amp; Associates 630-305-6333</p>	<p><b>Networking</b> Ted Kubek, CFM DeVry 630-706-3106</p>	<p><b>Seminar</b> Doug Kettel Schaumburg Park District 847-985-2115</p>
<p><b>Advisor</b> Bill Brow, CFM, FMA, SMA AAOMS 847-233-4355</p>	<p><b>Community Services</b> Rob Wold Evolution Interiors 773-658-4030</p>	<p><b>Webmaster</b> Cecilia Herdegen, CFM Audit Bureau of Circulations 847-879-8252</p>	

# Blast from the Past

## A Word from Some of our Presidents from the last 5 years in celebration of our 20th anniversary

In 1988, I was Project Manager for what was then the largest build to suit office building in the East -West Tollway Corridor, a 212,000 square foot world headquarters for my employer at the time, Pansophic Systems. After years of planning and 2 years of construction, we finally completed the building and began moving in by late summer of 1998. To add to the excitement, my wife had the audacity to give birth to our second child, our daughter Allison, in late June. She is now nearly 20 and finishing up her sophomore year in college. My then 4 year old son who loved to go to the jobsite with his daddy, just turned 24, is newly married and completing his first year of medical school on Rochester, NY. Where did the time go? I think we even had an IFMANI meeting at the Pansophic building in early 1989 after the dust settled. It was interesting to go back and revisit that building in 2007, when Computer Associates, current owners and tenants of the building hosted an IFMA NI meeting.

I have been involved in IFMA since 1985, originally with the Chicago Chapter, then moved onto Northern Illinois when it was founded 2 years later. When Computer Associates acquired Pansophic in 1992, I left the FM world for nearly 4 years and did not come back until 1996. This is my 5th year on the board as I served 2 terms as vice president (slow learner, right?). I value the friends and leadership opportunities I have had through my involvement with IFMA and appreciate the support I have gotten through some challenging times. Hopefully, I will be long since retired to someplace warm by the time we celebrate the chapter's 40th anniversary.

Dave Falls, CFM, CFMJ

## Player's Pass

GOLF season is approaching.....interested in 2 For 1 Greens Fees?

*How would you like to get 2 for 1 Greens fees in 2008?*

*IFMA NI is selling "The Players Pass" for \$40*

*It's a great idea for Gifts, Father's Day, Client gifts, etc.*

Learn more about Players Pass at [playerspass.com](http://playerspass.com)

It pays for itself after one round!

Contact Julie Bizer at [bizerj@vankampen.com](mailto:bizerj@vankampen.com) or 630-684-6247

To purchase one or more. Make checks payable to Northern Illinois IFMA



# Election Time!



**Name:** Julie Bizer  
**Officer:** President

Julie is a Facility Manager at Van Kampen Investments in Oakbrook Terrace. She has worked there for almost 10 years. She enjoys the construction / project management side of the business. Van Kampen is currently working on "green" strategic projects at their building.

Julie joined IFMA in 2000 with the support of Van Kampen. She was elected Treasurer in 2006 and Vice President in 2007. She currently enjoys recruiting IFMA members and increasing our committees with new members.



**Name:** Seaby Bess  
**Officer:** Vice President

Seaby has worked for Door Systems for the past 23 years. In the beginning he delivered parts, worked in the shop doing fabrication and spent 12 years in the field servicing and installing doors. He has had the privilege to work on projects at Com Ed Nuclear plants, Amtrak, and on the rooftops of buildings downtown Chicago like the AON, CNA, and Water Tower Place. For the past six years, he's been in sales. In 2005, he achieved number three out of fifteen salesman and presently manage a 2.5 million dollar territory.

Seaby started seven years ago on the Hospitality Committee, served as the Program Chairman, and presently on the Executive Board as Treasurer. He's excited about the younger members joining our organization as we pass the torch of responsibility on to the next generation of volunteers.



**Name:** Michele Stone  
**Officer:** Treasurer

Michele began a career in the field of facility management about 7 years ago with Central DuPage Hospital as a Financial Analyst. She assisted in the management of 25 medical office buildings which included leasing, tenant build outs, remodels, financial reporting and the introduction of a CMMS software program to manage the help desk and work requests from over 150 tenants. The implementation of the 360Facility program at CDH lead her to the position she has now as Manager of Project services. She has been working at 360Facility for over 4 years. She interacts daily with facility managers all over the world, providing CMMS software solutions.

Michele joined IFMA in 2006 and is looking forward to the continuing involvement and growth of the chapter.



**Name:** Kimberly Murphy  
**Officer:** Secretary

Kimberly is the Northern Illinois Antron(r) Fiber Consultant. She works very closely with end users who specify their own flooring; as she is a reliable resource for product selection and specification writing for projects which require performance and aesthetics as primary criteria. She also works very closely with the architectural and design communities as well as supports the many carpet mills who utilize INVISTA's fiber brands. INVISTA is a sustainability driven organization that prides itself on environmental initiatives, hence, Kim will be taking the LEED accreditation exam in the spring of 2008. Having been with Antron(r) CF for 3 years she has a total of 15 years experience in the interiors field specializing in floor covering segments.

Kimberly has been a member of the NI Chapter since 2006 and over the last year has become very active serving as Chairman of the Membership Committee. She has also been instrumental in introducing a number of campaigns at IFMANI. (Hint: She'll give you \$5,000 IFMA Bucks if you vote for her. Just Kidding!) She is looking forward to taking a leadership roll at IFMANI by joining the Executive Board.

# THE NORTHERN ILLINOIS & CHICAGO CHAPTERS OF IFMA:

## 19<sup>th</sup> ANNUAL GOLF AND CHARITY OUTING

Thursday, May 22, 2008

KLEIN CREEK GOLF CLUB, 1N333 Pleasant Hill Road, Winfield, IL 60190

**TIME:** 11:30 am Begin Registration  
Golf Outing: 1:00 pm Shotgun

Cocktails and Dinner: 6:30 - 10: 00pm

**DETAILS:** Price includes greens, electric cart fees, lunch and dinner.

Scramble format! Note: we can only accept the first 152 confirmed reservations.

Raffle prizes drawn after dinner for fabulous prizes.

**PLEASE NOTE: ALL MONIES COLLECTED FROM THE RAFFLE WILL BE DONATED TO:**

CFM Exam Review & Facility Management Seminar Series at Northern Illinois University

DON'T DELAY - MAKE YOUR RESERVATIONS TODAY



**For information or to reserve your spot, contact:**

Northern Illinois Chapter  
Deb Zeitler Radek  
Deborah Zeitler Associates  
222 Merchandise Mart Plaza  
Suite 373  
Chicago, IL 60654  
312-399-2151  
312-527-3733 Fax  
[Dradek@Deborah-Zeitler.com](mailto:Dradek@Deborah-Zeitler.com)

Chicago Chapter  
Liz Zaczek  
Desks, Inc.  
600 W. Fulton St.  
Chicago, IL 60610  
312-334-3338  
[LZaczek@desksinc.com](mailto:LZaczek@desksinc.com)

**To pay by Credit Card call:**

Kathy Daloia  
NI Chapter Administrator  
P. O. Box 4893  
Buffalo Grove, IL 60089-4893  
847-821-8243  
[Chapteradministrator@ifmani.com](mailto:Chapteradministrator@ifmani.com)

# Of Tickets

_____ Golf, Lunch & Dinner @ \$180.00 each	Total \$ _____
_____ Golf and lunch only @ \$120.00 each	Total \$ _____
_____ Dinner only @ \$70.00 each	Total \$ _____

Golf includes a complimentary future free round of golf and cart, a \$70 value!! Please list other golfers you wish to play with or a foursome will be set up by the committee. Thank you.

1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_ 4. \_\_\_\_\_

NAME: \_\_\_\_\_ COMPANY NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ TELEPHONE #: \_\_\_\_\_

Because of the Scramble Format, to be eligible for golf prizes, your foursome must have at least one Professional member in it! Please indicate when returning your reservation.

**Please note:** Due to the growing interest in this golf outing, members will be given first priority. Associates may only have two members from their firm. No reservations will be accepted without check for full payment! Event will be held rain or shine! No refunds!

*Continued from page 3.....*

To my knowledge, yours truly is still the only one who paid the extra \$100 to be a CFMJ, but as I continue to widen the geographic scope for my job search, maybe Japan could use another Facility Manager.

See you all April 1 at the Pampered Chef in Addison. Neither the White Sox nor that other team open their seasons until the next day, so there are no excuses. Be there!

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## Facilities Director

### Job Description:

Are you an experienced **Director of Facilities** with a passion for customer satisfaction? Looking for a great opportunity with a growing company? Consider HHA Services. Since 1974, we have been providing quality Support Services Management to healthcare facilities nationwide and have been named by Crain's Detroit Business Journal as one of the "Coolest Places to Work".

We currently have an opportunity for a **Facilities Director** in Rockford, Illinois. The Facilities Director is responsible for overseeing multiple departments (EVS, maintenance, and linen) at a beautiful Continuous Care Retirement Community where resident care and satisfaction is always first. This campus is comprised of health and personal care units, as well as independent living apartments and cottages on 230 acres. Responsible for leading approx. 38 hourly team members with a positive and customer friendly mindset.

### Job Requirements:

This position requires 3-5 years proven Facilities management experience in a healthcare setting along with knowledge of JCAHO standards, codes and requirements. Must have excellent communication, fiscal management, and interpersonal skills, as well as both Environmental Services and Plant Operations Maintenance experience. Bachelors degree preferred.

HHA Services offers a full benefits package which includes medical, dental, vision, 401k, life, relocation assistance, tuition reimbursement, personal/vacation and flexible spending plan options.

Interested candidates, please e-mail resume in confidence to: fax to: (586) 771-3044 att: Recruiting Manager. EOE

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## Career Services Corner

There will be a Career Services meeting at 4:30 on the day of the meeting. There will be time to review resumes, answer questions, possibly share leads and job hunting tips & techniques. Follow the signs at the meeting.

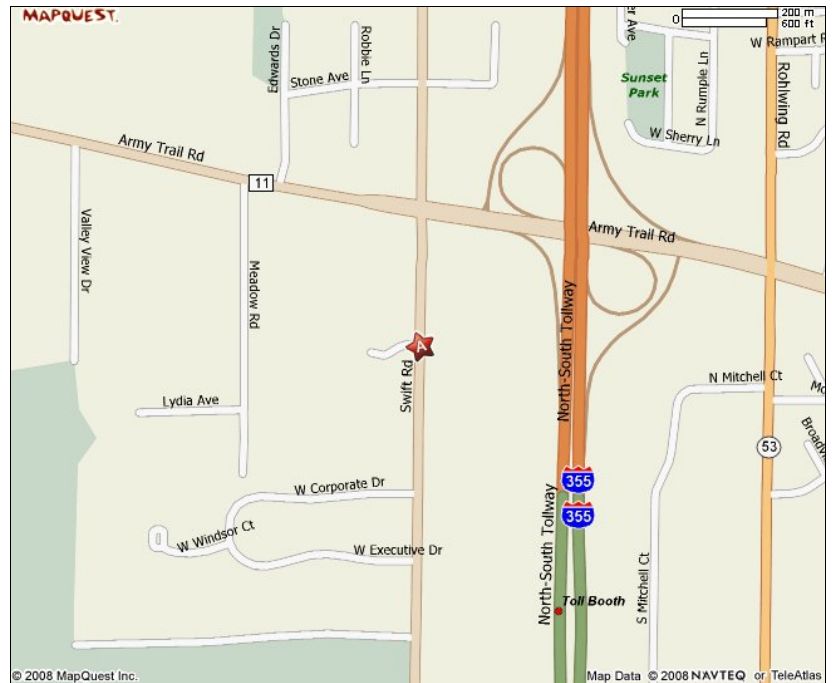
Rich Goulet is President of Goulet & Associates, Inc. He is our Career Services Chairperson. He is a former recruiter and certified career coach. These meetings are free to both professional members and associate members as well.



## Pampered Chef Directions

**Directions:**

From Interstate 290. Merge onto I-355 South toward Joliet. Take Army Trail Exit going toward Bloomingdale. Turn left on Swift.



## NI CALENDAR

April 1

**NI Monthly General Meeting**

Pampered Chef  
 One Pampered Chef Lane  
 Addison, IL  
 Topic: Evaluating Floor Surfaces & Slip and Fall Hazards

May 7 (note: Wednesday night!)

**NI Monthly General Meeting**

Peabody Mansion Estate/Mayslake Forest Preserve  
 Oak Brook, IL  
 Topic: tba

June 3

**NI Monthly General Meeting**

Location: tba  
 Topic: tba

July 8 (note: 2<sup>nd</sup> Tuesday!)

**NI Monthly General Meeting**

Bretford, Inc.  
 Franklin Park, IL  
 Topic: tba

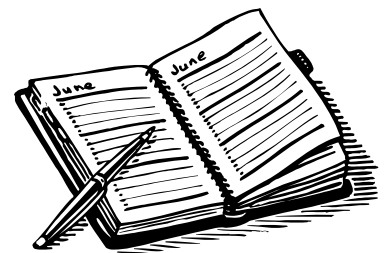
**SAVE THE DATES**

**Thursday, May 22, 2008**

IFMA Annual Golf Outing  
 Klein Creek Golf Club  
 Winfield, IL  
[www.ifmani.com/golf.htm](http://www.ifmani.com/golf.htm)

**October 15-17, 2008**

World Workplace 2008  
 Dallas Convention Center  
 Dallas, TX  
[www.worldworkplace.org/2008/](http://www.worldworkplace.org/2008/)



2007-08 IFMA/NI Board Meetings

**April 9**

**May 14**

**June 11**

**July 9**

**August 13**

**September 10**

**October 15**

**November 12**

## Mark your FM Calendar

### Mark Your FM Calendar

note: the following information is provided solely as a convenient listing for IFMA/NI members. Further details may be learned by contacting each group as listed below.

April 2-3

Steam Systems Maintenance, Safety & Optimization

Joliet, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

April 7-8

Developing & Investing Green/  
Fourth Annual Urban Land Institute  
Conference

Charlotte Convention Center

Cahrlotte, NC

[www.uli.org/register](http://www.uli.org/register)

April 7-9

Mechanical System Design for Green  
Buildings

The University of Wisconsin-Madison  
College of Engineering-Department of  
Engineering Professional Develop-  
ment

The Pyle Center

Madison, WI

(800) 462-0876

<http://epd.engr.wisc.edu/>

April 8

2008 Building Green Chicago

Hilton Chicago

Chicago, IL

[www.Chicagocodes.com](http://www.Chicagocodes.com)

April 15

Building Codes in Illinois

University Center

Chicago, IL

Lorman Education Services

(866) 352-9539

[www.lorman.com](http://www.lorman.com)

April 15

The Fundamentals of Construction  
Contracts: Understanding the Issues  
in Illinois

Holiday Inn William Tell

Countryside, IL

Lorman Education Services

(866) 352-9539 [www.lorman.com](http://www.lorman.com)

April 17

Construction Claims in Illinois

Radisson Hotel

Schaumburg, IL

Lorman Education Services

(866) 352-9539

[www.lorman.com](http://www.lorman.com)

April 21-22

Boiler Operation Maintenance &  
Safety

Elk Grove, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

April 22

Building Codes in Illinois

Itasca Country Club

Itasca, IL

Lorman Education Services

(866) 352-9539

[www.lorman.com](http://www.lorman.com)

April 22-24

The TFM Show

Navy Pier

Chicago, IL

Today's Facility Manager

[www.thetfmshow.com](http://www.thetfmshow.com)

April 23-24

Understanding Air Conditioning &  
Refrigeration Systems

Elk Grove, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

April 28-29

Hands-On Basic Electricity for the  
Non-electrician

Elk Grove, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

April 30-May 1

Hands-On Electrical Troubleshooting  
& Preventive Maintenance

Elk Grove, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

May 5-6

The Green Building Process: Real-  
World Strategies and Tools

The University of Wisconsin-Madison  
College of Engineering-Department of

Engineering Professional Development

The Pyle Center

Madison, WI

(800) 462-0876

<http://epd.engr.wisc.edu/>

May 5-6

The 2008 National Electrical Code

Elk Grove, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

May 5-6

Boiler Operation Maintenance & Safety

Joliet, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

May 7-8

Understanding Air Conditioning & Re-  
frigeration Systems

Joliet, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

May 8

Disaster Preparedness Summit

The Westin Michigan Avenue

Chicago, IL

[www.disasterpreparednesssummit.org](http://www.disasterpreparednesssummit.org)

May 12-13

Predictive Maintenance & Condition  
Monitoring

Chicago, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

May 12-13

Hands-On Basic Electricity for the  
Non-electrician

Joliet, IL

American Trainco

(877) 978-7246

[www.americantrainco.com](http://www.americantrainco.com)

## 2008-2009 Officer Election Ballot Instructions

### International Facility Management Association - Northern Illinois Chapter

Dear IFMA Northern Illinois Chapter Member:

This 2008-2008 election ballot has been prepared in accordance with Article X of the IFMA Bylaws. We ask that you take the time to review the biographies of the candidates in this election (see page 5 of the April Newsletter). To vote, place a check in the column indicated or write the name of another candidate in the write-in candidate column. Please vote for a candidate in each office and return this ballot to IFMA/Northern Illinois Chapter via email, fax or mail as noted below.

**Marked ballots must be faxed/postmarked no later than May 31, 2008**

The following members in good standing have been nominated to serve on IFMA's board in the offices indicated effective July 1, 2008 with official swearing in taking place at the July 10, 2008 Northern Illinois General Meeting.

<u>OFFICE</u>	<u>CANDIDATE</u>	<u>CHECK HERE</u>	<u>WRITE-IN CANDIDATE</u>
President	Julie Bizer	_____	_____
Vice President	Seaby Bess	_____	_____
Treasurer	Michele Stone	_____	_____
Secretary	Kim Murphy	_____	_____

**Ballot must be postmarked or faxed no later than May 31, 2008**

**Fax to: (847) 821-8248**

or

**Mail to:**

IFMA/NI

P.O. Box 4893

Buffalo Grove, IL 60089-4893

\*Please note—an e-mail version of this ballot will follow.